Severn Fields News Newsletter

April 2019

Missed Appointments:

Throughout March we had a total of **300** appointments that were not attended. This is an average of **14** appointments per working day which could have been re-booked. If for any reason you cannot attend your appointment please call the surgery on 01743 281950 or reply CANCEL to your reminder text.

POD Statistics

Throughout February Prescription Ordering
Direct (POD) took **2,018** calls from patients at
Severn Fields.

These calls resulted in a total NHS saving of £5,962.79.

The saving is generated by POD discussing prescription items with patients and advising them if they are over ordering or removing items that are no longer needed.

To order your prescription through POD please call **0333 358 3509.**

Please allow 48hours for the surgery to process a request and a further 24hours for it to reach your chosen pharmacy.

- Self refer to the midwives on 01743 261085
- Please allow 1 week before calling for blood results
- Order a repeat prescription through POD on 0333 358 3509
- Please allow 72hours for prescriptions to be processed. 48hours for the surgery and 24hours for it to arrive at the chemist.

Rowlands Pharmacy offer help and advice for many common ailments—these include:

- Coughs
- Cold
- Eczema
- Hayfever
- Ear Ache
- Warts
- Athletes Foot
- And many more

Ask the Pharmacy for more details! <u>01743 462929</u>



Severn Fields News Newsletter

April 2019



Sadly, Dr Clowes retired at the end of March.

He will be missed by both staff and patients and we wish him all the best in his retirement.

PATIENT GROUP

At Severn Fields we appreciate all forms of feedback on the surgery and how it's run. We invite any of our patients who wish to help make improvements to the surgery to join our Patient Group.

The Patient Participation Group will:

- 1. Consult with the practice on service development and improvement
- 2. Contribute to, and be kept informed of, practice decisions
- 3. Represent the views of the patient body and provide feedback on their needs and concerns
- 4. Contribute to the design of and participate in the review of the practice patient survey
- 5. Promote good health and higher levels of health education by encouraging activities within the practice.

We aim to gather as broad a spectrum of patients as possible to get a truly representative sample. We need young people, workers, retirees, people with long term conditions and people from non-British ethnic groups.

Meetings are held quarterly i.e. every 3 months

೨೧೨೧೨೧೨೧೨೧೨೧೨೧೨೧೨೧೨೧ ೨೧೦೦೦

Severn Fields News



April 2019

How To Check Yourself

testicular cancer

Testicular
Cancer
Awareness
Foundation

monthly self-exam

cup one testicle at a time using both hands best performed during or after a warm bath or shower



familiarize yourself with the spermatic cord & epididymis tube like structures that connect on the back side of each testicle

sharing saves lives.

examine by rolling the testicle between thumb and fingers use slight pressure



feel for lumps, change in size or irregularities it is normal for one testis to be slightly larger than the other





tcafinfo.org

Severn Fields News



April 2019

How To Check Yourself

BREAST SELF EXAMINATION



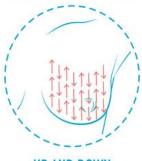
ONCE A MONTH, 2-3 DAYS AFTER PERIODS



EXAMINE BREAST AND ARMPIT WITH RAISED ARM



USE FINGERPADS WITH MASSAGE OIL OR SHOWER GEL



UP AND DOWN



WEDGES



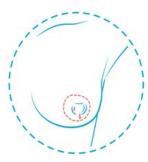
CIRCLES



EXAMINE BREASTS IN THE MIRROR FOR LUMPS OR SKIN DIMPLING...



...CHANGE IN SKIN COLOR OR TEXTURE...



...NIPPLE DEFORMATION,
COLOR CHANGE OR LEAKS OF ANY FLUID